



# How to Set up EMERGENCY MODE

on Your **Samsung**



Emergency mode conserves your Samsung phone's power to extend the battery life for as long as possible. Although other areas of your device may be disabled or run slower (to help save energy in emergency mode), you will still be able to contact an emergency service number, call your emergency contacts and share your location via text messages.

## How to Turn on Emergency Mode

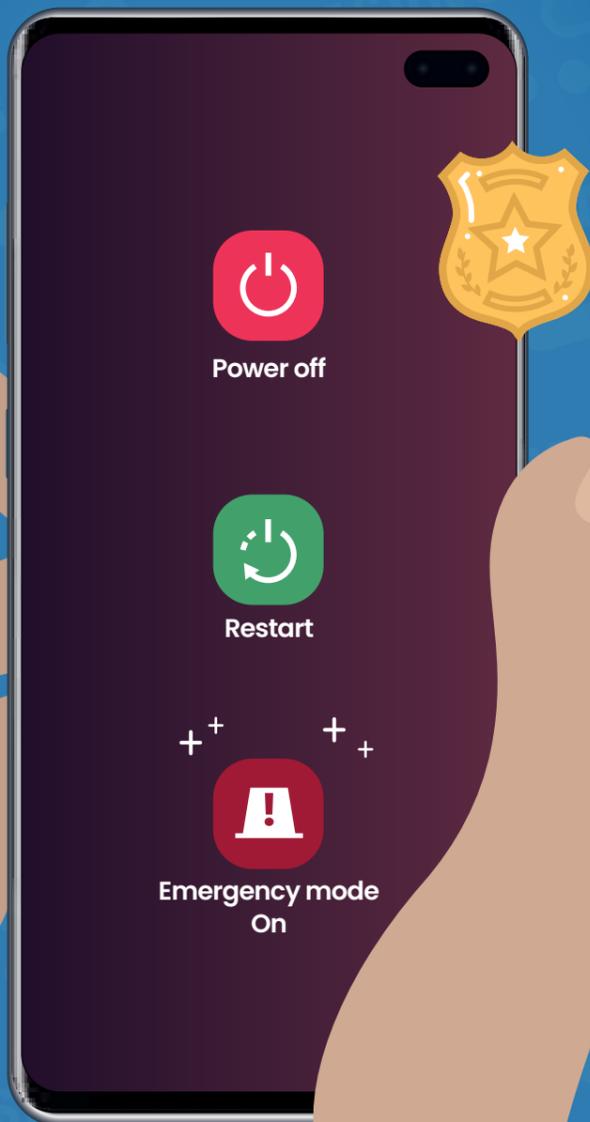
- 1 Press and hold the power button
- 2 Tap 'Emergency Mode'
- 3 If you are using emergency mode for the first time, you will need to agree to the terms and conditions
- 4 Tap 'Turn on'
- 5 Your Samsung will now display the emergency mode home screen

## Alerting Your Emergency Contacts

Your Samsung's SOS feature quickly notifies your specified contacts if you have an emergency. When this feature is enabled, you can press the lock button three times to automatically send an SOS message (including a link to your location) to your emergency contacts. You also have the option to send a photo and/or voice message to your emergency contacts, providing them with more information.

## How to turn on SOS messages

- 1 Go to 'Settings'
- 2 Tap 'Advanced Features'
- 3 Tap 'Send SOS Messages'
- 4 Agree to the terms and conditions
- 5 Tap 'Add' to add a contact to your emergency contacts
- 6 Tap 'Done' to save your changes





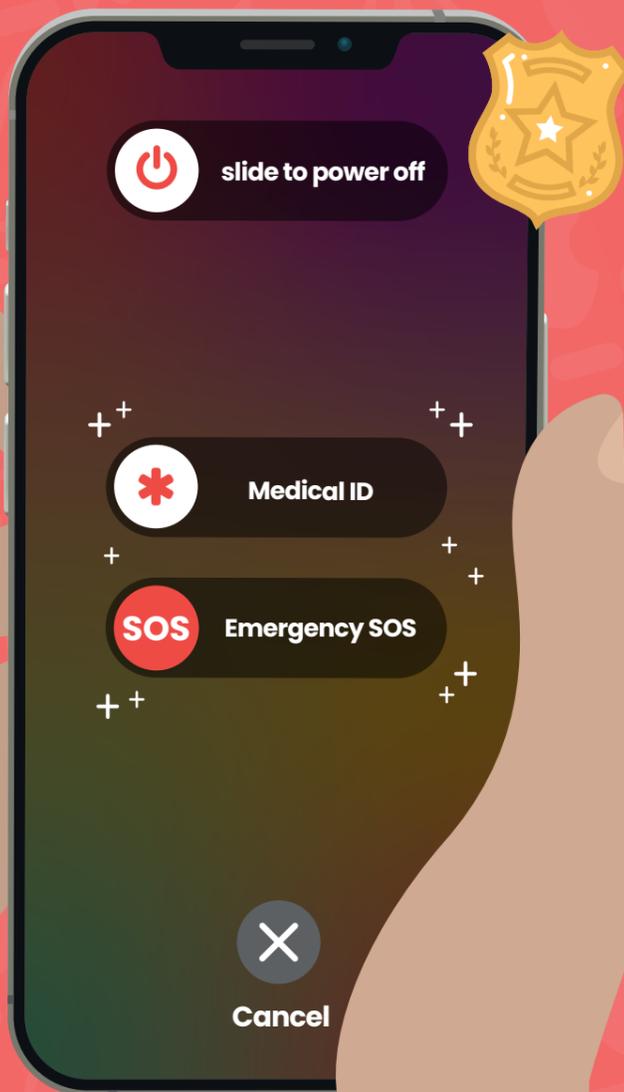
# How to Make an EMERGENCY SOS CALL on an iPhone



The iPhone's emergency SOS feature lets you call for help quickly and easily, should you need to. When you activate the SOS, your iPhone immediately calls the local emergency number. Hopefully, your children will never have to use the emergency SOS call. However, it's crucial that they know how to do it in case they ever need to. Teach your children how to use the SOS call and how to make you their emergency contact with our easy-to-follow steps.

## Making an Emergency Call iPhone 8 or later

- 1 Press and hold the side button and one of the volume buttons
- 2 Swipe the Emergency SOS slider to open
- 3 Alternatively, continue holding down the buttons. An alert will sound and a countdown will begin. Keep the buttons pressed until the end of the countdown
- 4 Your iPhone will call the local emergency services
- 5 You can also send an Emergency SOS by quickly pressing the side or top button five times. You'll hear the alert sound, and when the countdown ends you'll be connected to the emergency services



## How to Add Emergency Contacts

- 1 Open the Health app
- 2 Tap your profile picture
- 3 Tap 'Medical ID'
- 4 Tap 'Edit' and scroll to 'Emergency Contacts'
- 5 Tap a contact and select their relationship to you
- 6 Tap 'Done' to save your changes

## Location Services

After you make an emergency call, your iPhone will send your current location to your nominated emergency contacts via text message (you can cancel this option if you wish). This temporarily activates your location services if they were disabled. Your emergency contacts will receive an update if your location changes.

## Making an Emergency Call iPhone 7 or earlier

- 1 Press the side or top button five times quickly
- 2 Swipe the Emergency SOS slider
- 3 Your iPhone will call the local emergency services





# How to Prepare for an EMERGENCY with Your Google phone



If you need to provide emergency services with personal medical information (such as medication, allergies or blood type) during an emergency, you can present it on your Google phone's lock screen. It is crucial to provide emergency services with your specific medical information so that they can provide effective care while responding to your call.

## How to Add Emergency Contacts

- 1 Go to 'Settings'
- 2 Tap 'About Phone'
- 3 Tap 'Emergency Information'
- 4 Enter the information you want to display
- 5 For medical information, tap 'Edit Information' or 'Info'
- 6 For emergency contacts, tap 'Add Contact' or 'Contacts'

## Location Services

If you dial an emergency number, your Emergency Location Service will automatically share your location. This will allow the emergency services to locate you easily and provide help as soon as possible. The Emergency Location Service may also provide additional information to the emergency services such as the language in which your Google phone is configured.

## How to Turn Emergency Location Services on

- 1 Go to 'Settings'
- 2 Tap 'Location'
- 3 Tap 'Advanced'
- 4 Tap '(Google) Emergency Location Service'
- 5 Turn on Emergency Location Service

